

Arizona Department of Health Services Office for Children with Special Health Care Needs Children's Rehabilitative Services Administration	<b>Effective Date: 03/01/2007</b> <b>Last Review Effective Date:</b> <b>02/13/2008</b>
SUBJECT: Medical and Utilization Management	SECTION: MM/UM 1.3

SUBTITLE: Drug Utilization Review

POLICY:

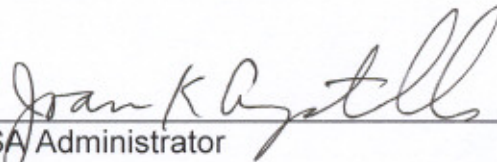
It is the policy of the Children's Rehabilitative Services Administration (CRSA) to monitor the prescribing, dispensing, and usage of medications.

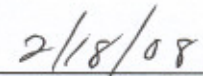
PROCEDURE:

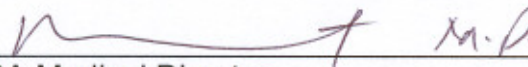
- 1) CRSA Utilization Management (UM) staff review pharmacy data quarterly, statewide, and by the Children's Rehabilitative Services (CRS) Contractor site to detect changes or unusual patterns in drug utilization.
- 2) Analysis includes:
  - a) Comparison with previous quarters.
  - b) Comparisons with other CRS Contractor sites.
  - c) Identification of outliers.
  - d) Other elements as indicated.
- 3) The CRSA Medical Director is informed of immediate concerns, which are taken to the next scheduled CRSA Medical Management (MM)/UM Committee meeting or a CRSA MM/UM ad hoc meeting is called.
- 4) Quarterly reports are generated and presented to the CRSA Pharmacy and Therapeutic Subcommittee for review and interventions as indicated.
- 5) Interventions, if indicated, are recommended by the CRSA Pharmacy and Therapeutic Subcommittee to the CRSA MM/UM Committee.
- 6) CRSA intervenes with education, technical assistance, or other appropriate action, up to and including, a corrective action plan and/or sanctions.
- 7) CRSA monitors the interventions and corrective action plans.

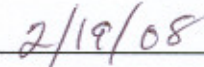
Approved:

Date:

  
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CRSA Administrator

  
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CRSA Medical Director

  
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